

GESIPA® Manufacturer's warranty

(Last updated 01.05.2021)

All GESIPA® hand, battery-powered and pneumatic-hydraulic blind rivet setting tools are carefully checked and tested and are subject to tight controls by GESIPA® Quality Assurance. This is why GESIPA® offers a warranty for GESIPA® hand, battery-powered and pneumatic-hydraulic blind rivet setting tools. Any liability claims for defects of the buyer under the purchasing contract with the seller as well as any statutory rights shall not be limited by this warranty.

Warranty is provided for above-mentioned tools according to the following conditions:

1. Warranty is provided pursuant to the following regulations (sect. 2-7) by repairing such tool defects free of charge which can be verified as material or manufacturing defects within the warranty period.
2. We provide a 24-month warranty period for tools and a 6-month period for batteries. The term of warranty commences at the date of product purchase by the initial end user. The date given on the original purchase receipt shall be decisive.
3. **Warranty does not cover:**
 - Any parts that are subject to operational or other natural wear and tear as well as for any tool defects that are due to operational or other natural wear and tear.
 - Any tool defects that are caused by non-observance of operating instructions, improper handling, abnormal environmental conditions, unsuitable operating conditions, excessive use or failure to provide proper maintenance and servicing.
 - Tool defects caused by the use of accessories, additional components or spare parts that are not original GESIPA® parts.
 - Tools that have received changes or additions.
 - Minor deviations from the desired condition that do not influence the value and suitability for use of the tool.
4. Defects that are acknowledged by us as defects covered by this warranty shall be remedied at our discretion either by repairing the defective tool or by replacing it with a tool in perfect working order (this may be a successor). Any replaced tools or parts shall become property of GESIPA®.
5. Any claim under this warranty must be made within the warranty period. In order to do so, the complete tool and the original purchase receipt stating the date of purchase and the product name have either to be presented or sent to the seller or to one of our service centers. Tools that have been partly or completely disassembled are not covered by this warranty and cannot be presented or sent in. The buyer shall bear any costs and be responsible for any risks accruing during transport should he/she decide to send the tool to the seller or one of the service centers.



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6. Tools sent in for repair will be taken apart to analyse the fault. If it transpires upon analysis of the fault that the tool is not under warranty, we will contact the person who sent it to us. We will only return the unrepaired tool at the express request of the person who sent it to us and in a disassembled state. In this case, we will charge a handling fee in the sum of EUR 25.00 for battery powered or pneumatic tools, or EUR 10.00 for manual tools.
7. Claims other than the right to correction of tool defects stated in these warranty conditions shall not be covered by our warranty.
8. Service provided under this warranty shall not extend or renew the warranty period of the tool.

This warranty is subject to German law excluding the United Nations Conventions on Contracts for the International Sales of Goods (CISG).

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